SAGAR SHAH

1-180 King St, Greater Sudbury, ON, P3C 2V8

+1 (306) 690-2143 | [sagar.r.shah.canada2022@gmail.com](mailto:sagar.r.shah.canada2022@gmail.com) | [www.linkedin.com/in/sagar-shah-96418a260/](http://www.linkedin.com/in/sagar-shah-96418a260/)

**Work History**



|  |  |
| --- | --- |
| **Student Tutor**  The Learning Center at Cambrian College, Sudbury, Ontario, Canada | **From**  **Jan 2024** |

* Conduct one-on-one or group tutoring sessions to clarify course concepts and review materials.
* Assist students in understanding subject matter, and exam preparation.
* Create a supportive and encouraging learning environment to boost student confidence and motivation.
* Adapt tutoring techniques to suit individual learning styles and academic needs.

|  |  |
| --- | --- |
| **Cashier**  Walmart Supercenter, Sudbury, Ontario, Canada | **From**  **Apr 2023** |

* Operated a cash register or POS system to accept cash, checks, gift cards, vendor coupons, and credit cards.
* Assisted consumers with their purchases and enrolled them in a rewards program.
* Awarded consecutively 3 times with the **“Certificate of Recognition for Q2, Q3, and Q4 for FY24” for best seller of Walmart Rewards MasterCard**.
* Using active listening and engagement abilities, provided excellent customer service to consumers.
* To avoid excessive client waiting times, sales transactions were processed accurately and quickly.

|  |  |
| --- | --- |
| **Software Engineer (Java Consultant and Trainer)**  Softvan Pvt Ltd, Ahmedabad, Gujarat, India | **Apr 2021 –**  **Oct 2022** |

* Reviewed code and debugged errors to improve performance with up-to-date documentation for various software installation procedures.
* Designed, developed, and implemented software applications for websites based on analyzed requirements and understanding of industry technical standards.
* Developed robust Java code for web applications and provided solutions in a reasonable time frame.
* Trained interns and students with JAVA and C programming languages.
* Performed problem identification and root cause analysis for all desktop, server, and network-related incidents.

|  |  |
| --- | --- |
| **Software Trainer (Spec. MS Office)**  Institute of Chartered Accountants of India, Ahmedabad, Gujarat, India | **Jul 2017 –**  **Jul 2022** |

* Served as a software trainer and trained thousands of Chartered Accountancy aspirants in the technology of Microsoft Office products like Excel, Word, PowerPoint, DBMS (MS Access), and many other audits-relatedsoftware**.**
* Specially taught Excel in depth with complex formula building and pivot tables and charts. Also prepared them to build effective presentations and documentation using Word and PowerPoint, and how to handle large databases using queries.
* Listened to students’ queries and translated technical information into easily understandable(layman) terms.

**Certificate**

* Currently preparing for **Project Management Professional (PMP)®** and appearing for an exam soon.

**Skills**

|  |
| --- |
| * **Soft Skills** |
| * Strong program and project management skills with a proven track record of delivering projects involving complex integrations. * Good interpersonal, communication, customer service, and sales skills. * Ability to work under pressure with collaborative team efforts and at an individual level. * Have exceptional oral and written communication with organizational skills at the workplace. * Good listener with a problem-solving approach using my ability of critical thinking. * Teaching, mentoring, organizational, and time management skills. |
| * **Technical Skills** |
| * Pro-efficient in usage with the latest computer technology and software. * Good at programming in C and Java. * Experienced and professional user of Microsoft office products like Excel (Spread sheet), Databases (MS Access, MySQL, etc.), Word, and Power Point. * Good at data analysis (like sorting, filtering, data entry, pivot tables, charts, Macros etc.) with Advance use of Excel formulas and SQL for day-to- day office work. * Firsthand experience in JS, CSS, HTML, and beginner level knowledge in frontend development frameworks. |

**Education**

|  |  |  |  |
| --- | --- | --- | --- |
| **Graduate Certificate** | Mobile Application Development  (Co-op required) | Cambrian College of Applied Arts and Technology | Jan 2024-  Pursuing |
| **Post Graduation Certificate Course** | Project Management | Saskatchewan Polytechnic Moose Jaw, Canada | Jan 2023-  Dec 2023 |
| **Bachelor of Engineering**  **(4-year Degree)** | Computer Engineering  **(WES Verified – ECA)** | Gujarat Technological University  Gujarat, India (College – G.I.T.) | June 2012-  Sept 2021 |

**Languages**

|  |  |
| --- | --- |
| English, Hindi, and Gujarati | Fluent in verbal, and written communication and reading in all languages. |

**Career Objective**

* To obtain a creative and challenging position in an organization that gives me an opportunity for self-improvement and leadership, while contributing to the symbolic growth of the organization with my technical, innovative, and logical skills.